

Progress Report: April- December 2002

Organisational members at December 2002

There are 97 organisational members – they (and their date of joining the Network) are:

English public library authorities

English library authorities – Counties

Bedfordshire (July 1999)	Kent (June 1999)
Buckinghamshire (April 2001)	Lancashire (July 2001)
Cambridgeshire (February 2002)	Norfolk (June 2001)
Derbyshire (May 2002)	North East Lincolnshire (March 2000)
Devon (May 2002)	Nottinghamshire (November 2000)
East Sussex (July 1999)	Oxfordshire (March 2000)
Essex (January 2000)	Shropshire (April 2000),
Gloucestershire (August 2000)	Warwickshire (March 2001)
Hampshire (September 2002)	West Sussex (April 2001)
Hertfordshire (January 2002)	Wiltshire (May 2001)
Isle of Wight (March 2001)	

English library authorities – London Boroughs

Barnet (July 1999)	Islington (October 1999)
Bexley (August 2001)	Kensington & Chelsea (February 2002)
Brent (June 1999)	Kingston upon Thames (July 1999)
Camden (January 2002)	Lambeth (July 1999)
Croydon (September 2001)	Lewisham (August 1999)
Enfield (November 2000)	Merton (May 1999)
Greenwich (November 1999)	Newham (July 1999)
Hammersmith & Fulham (July 1999)	Southwark (August 1999)
Haringey (September 1999)	Sutton (June 1999)
Havering (July 1999)	Tower Hamlets (September 2001)
Hillingdon	Wandsworth (February 2000)
Hounslow (November 1999)	

English library authorities – Unitary Authorities

Bath & North East Somerset (December 2002)	Luton (July 1999)
Birmingham (May 2000)	Manchester (May 2000)
Blackburn with Darwen (December 1999)	Medway (July 1999)
Bournemouth (November 2002)	Milton Keynes (May 2001)
Bracknell Forest (July 2001)	Poole (February 2001)
Brighton & Hove (November 1999)	Portsmouth (April 2001)
Bristol (April 2002)	Rotherham (January 2000)
Bury (March 2001)	Sheffield (March 2000)
Dudley (May 2002)	Slough (August 2000)
Halton (April 2000)	Stoke-on-Trent (June 2001)
Hartlepool (June 2001)	Tameside (November 2002)
Kirklees (May 2002)	Thurrock (November 2002)
Knowsley (February 2000)	Wakefield (May 2001)
Leicester (March 2001)	Walsall (July 2001)
	Wolverhampton (June 1999)
	York (June 2001)

Scottish public library authorities

East Dunbartonshire (March 2001)
Glasgow (June 2001)
South Lanarkshire (October 2002)

Welsh public library authorities

Monmouthshire (February 2001)
Neath Port Talbot (July 2001)
Newport (February 2000)
Wrexham (February 2000)

Museums and Galleries and related organisations

British Museum (July 2001)
Petrie Museum (July 2001)
RCMG (March 2002)
Surrey Museums Consultative Committee (July 2002)

Archives and related organisations

House of Lords Record Office (June 2001)
National Council on Archives (August 2001)

Regional Agencies

LLDA (September 2000)
SEMLAC (March 2002)

Professional and other bodies

CILIP (September 2000)
CPI (July 1999)
Health Development Agency (January 2000)
Heritage Lottery Fund (June 2001)
National Literacy Trust (September 2002)
School Libraries Group – London & Home Counties Branch (November 2002)
Tipperary Institute (July 2001)
University of Northumbria, School of Information Studies (October 2001)

Individual members

At December 2002, The Network had 12 individual members.

Non-member recipients of the Newsletter

The Newsletter is also circulated to a number of organisations and individuals with whom we are working in partnership, including DCMS, The Reading Partnership, Anne Harding and Bookscan.

Enquiries

The Network is receiving an increasing number of enquiries:

2002/3 [April-December 2002]	34
2001/2	15
2000/1	8

Courses and other events (April- December 2002)

1. Our own open courses

None in this period.

2. Other organisations' open courses/Lectures

"Managing for social inclusion" for SINTO, Yorkshire Museums Council and CILIP Public Libraries Group (November 2002)

"Social exclusion and reader development" for Read South West, Bristol (November 2002)

Social inclusion training day for NEMLAC (October 2002)

"Count me in! Strategies to combat social exclusion", Public Libraries Group, Preston (September 2002)

"Managing libraries for social inclusion", third re-run of course for CILIP (June 2002)

"Tackling social exclusion – are we making progress?", panel presentation at the Library + Information Show, London (June 2002)

"Tackling social exclusion" for CDG Wales day school, "Inspiring the future", Swansea June 2002)

Seminar on social exclusion and reading development for "Networks South West: making networks happen", Somerset (June 2002)

"Tackling social exclusion: how are we doing?" for the Mobilemeet Conference, "Including the Excluded", Essex (May 2002)

"Social inclusion – a general perspective" and a practical session as part of "Libraries for All! Social Inclusion – the way forward" for Northern CSG and CDG, Sunderland (May 2002)

"Libraries as centres for learning and social change", speech at the NIACE Conference, "Arts and Culture for the People" (May 2002)

Talk on tackling social exclusion for the LMAL [London Museums, Archives and Libraries] course, "All together now" (April 2002)

"Managing children's libraries for social inclusion" for CILIP (April 2002)

3. In-house courses and talks

"Library Vision Workshops – Coping with Change", five half-day workshops for Bath & North East Somerset Library Service (December 2002)

"Tackling social exclusion" for Wrexham Library & Information Service (November 2002)

"Championing social inclusion" for ASCEL, London (November 2002)

Workshop on social inclusion for CIPFA Benchmarking Club (October 2002)

“Community profiling”, two half-day courses for Merton Library & Heritage Services (October 2002)

“Managing public libraries for social inclusion – the way forward”, follow-up half-day course for Norfolk County Library Service (September 2002)

“Managing libraries for social inclusion”, two one-day courses for Poole Cultural Services, September 2002

“What is social exclusion and what can we do about it?”, half-day course for Poole Library Service frontline staff (September 2002)

“School libraries and social exclusion” for the School Libraries Group of CILIP, London & Home Counties Branch (June 2002)

“Tackling social exclusion” for Devon Library & Information Services (June 2002)

“Social inclusion” two one-day courses for Wandsworth Library Service (May-June 2002)

“Tackling social exclusion” for Wandsworth Library Service Children’s Librarians (May 2002)

“Meeting the needs of lesbians and gay men” for Birmingham Library Service (May 2002)

“Management of Change”, last of 7 days’ training for Bristol City Libraries (April 2002)

Glasgow City Library Service (April 2002):

- Half-day seminar for Community Learning team on social exclusion
- Talk to Staff Development Day
- “Tackling social exclusion” one-day course

“Managing public libraries for social inclusion” for Norfolk County Library Service (April 2002)

4. Conferences

“Tackling rural exclusion” (with Norfolk County Library Service, Norwich (September 2002)

“Words without Frontiers” (with Kent Arts & Libraries), London (September 2002)

Speakers/Trainers

We have drawn on the skills of a large number of trainers/speakers, including:

David Atkinson, Diane Chilmaid, Jocelyn Dodd, Patricia Flynn, Sue Fordham, Stuart Gillis, Anne Harding, Janet Holden, Marianne Locke, Vincent McDonald, Roger McMaster, John Vincent.

Development and Consultancy work

There have been four major developments in this financial year:

- Funding from the Paul Hamlyn Foundation for the production of a training 'toolkit' for libraries working with looked-after children
- Funding from Resource for the updating and maintenance of the CSG Website, "inclusionandlibraries" (March 2002-)
- Funding from Resource for some of The Network's core activities (particularly the continued production of the Newsletter) and for developing its links with the museums and archives domains
- The launching of The Network's own Website, hosted by CILIP, at www.seapn.org.uk

In addition, The Network has been involved in the following activities:

- Pre-Best Value audit of social inclusion work for the Royal Borough of Kensington & Chelsea Library Service (May 2002-)
- CIPFA Benchmarking Club: development of a social inclusion survey, preparation of an introductory booklist, preparation and delivery of a half-day seminar in the autumn for members (March 2002-).

Seminars, formal meetings, etc

- "Awayday" meeting of the CILIP Executive Advisory Group on Social Exclusion, plus follow-up meeting
- Meeting of the Ufl External Equality & Diversity Forum (and induction meeting in South West)
- Meeting with senior managers of public library services in the NEMLAC region
- Meeting with SINTO [The Sheffield Organisation] members to discuss tackling social exclusion
- Meeting with Mandy Barrie (DCMS) to discuss their work on tackling social exclusion (with John Pateman and Shiraz Durrani)
- Meeting with Dawn Routledge and Nick Kingsley (National Council on Archives) to discuss the relationship between the NCA and The Network

Other Activities

- Production of monthly newsletters
- Column in *Public Library Journal*
- Regular column in *Personnel, Training and Education: a journal for library & information workers*.

Responses made by the Network

- Response to the draft paper, “*D/deaf Lib*”: *accessible library services for D/deaf people – a preparatory paper*, prepared for CILIP by Sarah Playforth

Report by the Networker

The Network has really taken off this year! I worked some 1,098 hours for the Network between April-December 2002, broken down approximately as follows:

Preparation, delivery and follow-up to training courses [self-financing]	424.25
Resource-funded developmental work (including preparation of newsletters; meetings with NCA, DCMS; input to “Networks South West” Conference and Swansea course; attending Ufl and CILIP EAG meetings) [Resource-funded]	193.00
Social Inclusion Audit for Kensington & Chelsea [RBKC-funded]	44.75
Updating CSG Website [Resource funded]	31.25
Preparation and attendance at the two Network Conferences [self-financing]	37.25
Work to date on looked-after children project [Paul Hamlyn Foundation-funded]	23.00
Work for CIPFA Benchmarking Club [CIPFA-funded]	10.75
Managing The Network (including e-mails; enquiries; accounts; new members; work on newsletters), contribution to “Words without Frontiers”	333.75
TOTAL	1098.00

This is an outline of what that has involved.

A major part of the work has been in developing and delivering the wide range of training courses (listed above).

I have contributed articles to *Public Library Journal* and *Personnel, Training and Education* and have collected most of the content for and written the Newsletters in this period.

I have also attended a number of meetings, including those with: Geraint Hughes (Devon Library Service) to plan the course for them; Mary Anne Edwards (London Museums Agency) to discuss ways in which the LMA and The Network could work together; Diane Chilmaid and Sue Fordham (Kent Arts & Libraries) to discuss the “Words without Frontiers” project and Conference; Sian Harrington (a Museums Studies student) to discuss equalities work; Juliet Owen and Alan Cooper (CILIP) to discuss the updating of the CSG Website and the hosting of The Network’s own Website; Mark Norman about the Sexuality Issues in Libraries Group; Charlie Leadbeater (Demos) to discuss the DCMS 2010 Vision; Chris Blowman (“Caring with

Books”) to discuss services for looked-after children; Rajiv Anand and Marcus Weisen (Resource) to talk about The Network’s work and how it could relate to their areas; Bristol Library Service Senior Management Team to report back on the outcomes from their seven courses; Tim Caulton (Consultant) to discuss the way forward for MAGDA and its possible relationship with The Network; Caroline Lang and Rebecca Linley (Resource) about the work The Network is currently undertaking; Anne Harding (Consultant/Trainer) to plan the course for ASCEL; John Pateman (Merton Library & Heritage Service) to discuss The Network’s current work.

I was also interviewed on the ‘phone by Sarah McNicol (UCE) about research needs in the library and information sector.

In addition, I have carried out all the administration for the Network, including invoicing and banking income; dealing with suppliers’ invoices and raising cheques; and answering the growing number of letters and e-mails about the Network’s work.

As noted above, the cross-domain work is growing, and, on behalf of the Network, I would like to thank Resource for their financial support for this, for the updating and maintaining of the CSG Website, and for our core work. I would also like to thank the Paul Hamlyn Foundation for their grant to carry out the looked-after children project.

John Vincent
December 2002