

## “Library Services to Immigrants and Refugees”

On 31 March 2016, the IFLA Continuing Professional Development and Workplace Learning and the New Professionals SIG partnered with the American Library Association to present this one-hour webinar.

The webinar recordings have been made available:

- [Introduction by Loida Garcia-Febo](#)
- [Presentations by Jan Richards, Jukka Relander and Jack Hang-tat Leong](#)

During the online event, **Jan Richards**, Secretary and Information Coordinator of the IFLA Public Libraries Section, and Manager of Central West Libraries in Australia, shared best practices and models from different countries compiled by her Section which you can find on the document titled “[Responding! Public Libraries and Refugees](#)”. You can read more about their publications and projects on the [IFLA Public Libraries website](#).

**Jukka Relander**, President of the [European Bureau of Library, Information and Documentation Associations \(EBLIDA\)](#), and President of the Finnish Library Association shared insights from the library community in Europe. EBLIDA has developed a strong campaign to promote services to these populations and you can stay updated by following its website which features libraries from different European countries serving refugees.

**Jack Hang-tat Leong**, Chair of [IFLA Library Services to Multicultural Populations Section](#), and Director of University of Toronto Libraries in Canada, spoke about the [IFLA/UNESCO Multicultural Library Manifesto Toolkit](#) published by his Section.

**Loida Garcia-Febo**, IFLA Governing Board Member, coordinated the event and shared early findings and initial recommendations about programs, topics, and services based on results of her early research about public libraries serving immigrants and refugees in the U.S.A.

(Information taken from email from Loida Garcia-Febo, 19 May 2016, circulated in the UK by the International Library and Information Group of CILIP)